

POSITION	Treatment Coordinator
NUMBER OF POSITIONS	3 (Three)
REPORTS TO	Regional Coordinator
LOCATION	National Capital Territory of Delhi (NCT)
REVENUE DISTRICTS	South Delhi, New Delhi, and South-West Delhi
Posting Date	24 th July 2024
Closing Date	15 th Sep 2024

Background

World Health Partners (WHP) is a non-profit organization mandated to deliver holistic healthcare to underserved communities by innovatively leveraging available resources more efficiently. Evidence-based management and technological solutions that are sophisticated to work in extremely low-resource settings are the hallmarks of WHP’s programming strategy. WHP believes that it is unconscionable to divide resources on an ideological basis—such as public and private sectors—since low resource settings focus on collectivizing all existing resources to achieve better outcomes.

WHP is best known for its programs focused on early detection and treatment of tuberculosis in urban and rural settings supported by community-based activities to ensure prevention. WHP currently operates its projects in Bihar, Jharkhand, Uttar Pradesh, Punjab, Haryana, Uttarakhand, Himachal Pradesh, Gujarat and Delhi.

About the project

The Government of Delhi has selected WHP to implement the **Patient-Provider Support Agency (PPSA) project** in seven revenue districts of Delhi (South, South East, New Delhi, West, South West, North, and North West).

This project is designed to directly support the efforts of the Government of Delhi and the Government of India for an effective and efficient TB program in the Private Sector. World Health Partners (WHP) will contribute to TB control efforts through an intervention that will leverage partnerships and implementation experience in five key domains: 1) facilitate early and accurate diagnosis, 2) facilitate case notification, 3) ensure appropriate treatment, 4) ensure treatment completion and 5) ensure TB Prevent Therapy (TPT) to the eligible households. Multi-level technical capacity-building support is integrated with quality improvement and will be reinforced through an ICT platform.

Scope of work and key responsibilities

Key Responsibility Areas (KRA) would include but not be restricted to the following:

- Provide health education and counseling to the patients and family members registered with the project
- Follow up with patients (home visit) to track treatment adherence.

- Record treatment adherence on regular basis/as mandated and treatment outcome at the end of treatment
- Coordinate with all concerned to ensure that all contacts of sputum-positive patients are screened for TB
- Eligible contacts to be offered TB Preventive Treatment (TPT) as per NTEP guideline in coordination with the private provider and NTEP staff
- Actively engages with patients who have left the treatment mid-way to resuming the treatment
- Provides information to patient/family member on social support/security schemes for which patient is eligible
- Collect A/C details of patients for DBT/bank seeding, and NPY benefits.
- Facilitate opening of bank A/C of notified patients (if they don't have any).
- The Treatment Coordinator will ensure to report every follow-up, treatment outcome, Contact tracing, etc. on Nikshay and simultaneously will share to MIS
- Collecting samples and report delivery during Contact Tracing
- To coordinate with Field Officers for validation of any patient details (if required).
- Patient verification & verification of free services received
- Ensure Universal Drug Susceptibility test (UDST) by sample collection and transportation
- Ensure Public Health Action (PHA) such as comorbidity testing (HIV and DM)
- Perform other relevant duties aligned with the project objectives as required by WHP

Qualifications, Skills, and Competencies

- Essential: Bachelor's degree; Desirable: Social work/ Social Sciences/ Sociology/ Psychology from a recognized institution
- Experience: preferably 2-3 years in the relevant field. Work experience in TB programs, GFTAM projects or Public and Private Partnerships / Health projects /programs would be preferred
- Educated housewives, retired but active personnel, fresher's who keen to work for social cause also will be considered for the position
- Excellent Verbal and written communication skills in Local language and basic knowledge of English (written) is required
- Excellent counselling and Interpersonal skills
- Ability to travel extensively within the project area
- Must have a two-wheeler and a valid driving license
- Carrying a smartphone is compulsory for this position as all the reporting will be done through the mobile application

Remuneration

A competitive salary commensurate with experience is offered. World Health Partners (WHP) is an employer that follows the principle of equal opportunity about its hiring and promotion procedures. WHP does not discriminate based on religion, race, class, or gender and is committed to giving everyone an equal chance.

Note: Remuneration for this position is a maximum of Rs. 23,000/- monthly, which includes a fixed amount per month plus performance pay, travel, and communication allowance. (Taxes applicable as per the prevailing norms).

How to apply

Aspirants are requested to apply online for the respective job post through the link provided below:

Position Name	Location	Google Form Link
Treatment Coordinator	South Delhi, South East Delhi, New Delhi, West Delhi, South West Delhi, North Delhi and North West Delhi	https://forms.gle/X6Sjn6k63ynvNV9E9

Instruction to be followed while filling out the online application form.

1. A field with an asterisk (*) cannot be left blank.
2. An updated CV needs to be uploaded in the last section of the application form
3. The aspirant is requested to upload the CV in WORD or PDF format.
4. Failing to click on the SUBMIT button, the application form will not be submitted. So, kindly ensure to click on the SUBMIT button.
5. Kindly note that the online application form can be submitted only once for a post from a particular mail id.
